



Newsletter for our Volunteers

Happy New Year
2022



President's Corner

Due to Covid cancellations, we weren't able to have our All Hands Meeting in 2021, but we were able to have our Annual Picnic on October 3rd. The food was great, the weather was perfect, and it looked like everyone was enjoying themselves. The Picnic committee liked the weather so much they have decided to do it again on October 2, 2022.

Most other meeting dates have changed for 2022, so please go to www.neighborsindeed.org, tap the Registered Volunteers tab, and use password **NIDuser** for more details on Program-specific meetings and the All Hands Meeting.

We wished 19 volunteers all the best in their 2021 retirement and thanked them for their many years of service. We also welcomed aboard our new volunteers (listed in starting-date order): Ron Crites, Richard Halsey, Ron Navarro, Todd Pasterski, Maureen Velasquez, Patricia Murphy, Bonnita Wirth, Jan Lee, Richard Carreiro and Mark Miller. To all new Handy Helpers, Medical Equipment Volunteers and Dispatchers who have joined to help us in our mission, we wish you well and hope you enjoy this rewarding task as much as we do.

As I'm finishing up this message (Thursday, January 27), I just received a phone call from the I&R Monitor on duty who said the I&R volunteer working the phone today

called to say she has never received so many calls in one day from residents raving about our wonderful volunteers and services. **So, whatever you're doing out there keep it up! Bravo!!**

Have fun out there!

Pat Togstad, President

Board of Directors

After many years of service as Directors, Sally Stevenson and Hans Duerr have retired from the Board of Directors. Both are continuing to volunteer as Dispatchers. We thank them both for their many contributions to the Board.



Information & Referral

I&R can always use more volunteers. If you know any residents who might be interested, please ask them to call **916-223-2763** and leave their name and number. It's a 24/7 message phone and we will return their call from 9-5 on Monday – Friday.

We thought you might like to see a 10 Year Call History that shows how the drought and the virus has affected our total number of calls:

Year	Total Calls	Effects on #s
2021	6,496	←--Covid-19
2020	5,440	←--Covid-19
2019	7,531	
2018	7,420	
2017	7,400	
2016	7,081	
2015	7,604	←--Drought
2014	6,799	
2013	6,706	
2012	6,115	

Thank you,

Pat Togstad and Carolyn Neece
I&R Coordinators

I&R Resources

During the summer, 23 volunteers took on the task of making calls to vendors to update 343 entries on the Resources List. At the end of the Project, 10% of the vendors had been deleted from the List for a variety of reasons and information on 54% had been corrected. It's a worthwhile project to ensure that we give correct referrals to residents. We appreciate everyone's work.

It's been seventeen years or so since the Resources List was automated and even though we've added more vendors and removed others, some of the categories are getting pretty sparse. We're asking for your help in getting more vendor recommendations in the following categories. If you, your neighbors or friends, SCLH residents, have used a such a vendor and would recommend them, send a note including the business name, the category of service and a phone number to janetroberts5000@gmail.com. If their professional license is known, that would also be useful. Thanks for your help.

<ul style="list-style-type: none"> • Appliance repair • Computer install/repair • Drainage system repair • Electricians • Fiduciary services • Fireplace repair • Grout • Hauling • Housecleaners 	<ul style="list-style-type: none"> • In-home care, non-medical • Notary • Pet grooming • Plumbers • Pool service • Roofers • Sprinkler install/repair • Tax preparer • Transportation
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Janet Roberts
Resources Coordinator



Handy Helpers

The Handy Helpers made 2,041 visits to do 2,434 tasks this year. As usual, the top three types of visits were to change smoke alarm batteries, light bulbs, and furnace filters. The slow months were January and February when we did “urgent calls” only.

When you’re on a job during these cold months, check with the resident to make sure their thermostats are working for them. If not, check them out and if necessary, suggest that they call I&R for vendor referral.

Larry Schurr and Wayne Sloan
Handy Helper Coordinators



Dispatchers

The last few months have seen changes in the Dispatcher leadership. In November, Sally Stevenson announced her retirement as Coordinator. We're pleased that she's staying on as a Dispatcher though. Linda Dillon volunteered to take on the Co-Coordinator position, joining Monica Maddern.

Currently, we have 16 volunteers, but only 14 are active. We could always use more Dispatcher volunteers so if you know of someone who would like to join us, please ask them to call **916-223-2763** and leave their name and number. It's a 24/7 message phone and their call will be returned from 9-5 on Monday – Friday.

Monica Maddern and Linda Dillon
Dispatcher Coordinators



Medical Equipment Loan Program

The Medical Equipment function in 2021 has seen another successful year supporting our SCLH residents for their temporary needs due to illness or recovery from other issues. After a slow start in January, the medical equipment loans increased with a high of 50 loans in September. Our total equipment loans for the year were 449, with a pickup total of 425.

The current Medical Equipment team has 18 volunteers and are kept very busy with resident requests.

Arnie Sondergard and Lynn Newhall
Medical Equipment Coordinators

Volunteers

As part of the Picnic festivities in October, we honored 13 volunteers who have been with Neighbors InDeed for 15 years. Nine of them are shown in the picture here: Joan Brant-Love, Terry Hanlon, Herman Tijsseling, Robert Vincent, Larry Schurr, Barry Macintosh, Tom Kingsbury, and in front, Al and Carol Witten. The remaining honorees not pictured are: Ken Leo, Paul Radcliffe, Manuel Gutierrez, and Gary Haight. Your years of service are appreciated by all of us and the residents.



As of December 31st, Neighbors InDeed had 103 volunteers and we thank every one of you for what you do for this community. There are four applicants who are interested in Handy Helpers and I&R and we hope that they'll make the final decision to join once they've gone through their training. We continue to ask you to tell your friends and neighbors about Neighbors InDeed and, if they are interested, ask them to call **916-223-2763** and leave their name and number. Let them know that it's a 24/7 message phone and that their call will be returned from 9-5 on Monday – Friday. Thanks for your help.

Gail Holmes
Volunteer Coordinator

Supplies

If you're a Handy Helper or Medical Equipment volunteer who comes across a resident who seems lost or isolated, please leave them one of our courtesy Resources Cards along with any other task paperwork. **Nothing needs to be said and it may help them more than you know.** Cards as well as other forms and flyers are supplied by Joan Brant-Love.

Joan Brant-Love
Supplies Coordinator

Neighbors InDeed Website

It's time to check out the Neighbors InDeed website at www.neighborsindeed.org. In addition to getting more information about our programs and administration, there are also community links, support groups, etc. For volunteers, there is a Registered Volunteer page that includes upcoming events, such as Program meetings and the Volunteer Picnic. Handy Helper forms and Bulletins can be viewed and printed for use. Review what's there and you'll find that using the Website allows you to get information and obtain forms quickly when you need them.



Recruitment

Information & Referral, Handy Helper and Dispatcher volunteers: If you've read the newsletter, you're already aware about our need for these volunteers and how you can help. One more thing, let them know that we'll train them!

NID Writers: If you enjoy writing or you know someone who does, consider volunteering to write a short article or two about Neighbors InDeed for the Sun Senior News or Compass. An editor and a Coordinator will review for accuracy. A professional writing background is not necessary. So, if you or someone you know is interested, please contact Janet Roberts at janetroberts5000@gmail.com

**Thank you, Volunteers, for all you do!
You are our stars!**



January 2022